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Docket No. 05168.P007
Confirmation No.: 4756

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Patent Application of:)
David Holzer)
Application No.: 09/884,741)
Filed: June 18, 2001)
For: METHOD AND APPARATUS FOR)
RELATIONSHIP MANAGEMENT)
Commissioner for Patents
Washington, D.C. 20231

Examiner: Not yet assigned

Art Unit: 2151

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Sir:

Enclosed is a copy of Information Disclosure Citation Form PTO-1449A together with copies of the documents cited on that form. It is respectfully requested that the cited documents be considered and that the enclosed copy of Information Disclosure Citation Form PTO-1449A (2 pages) be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s).

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X 37 C.F.R. §1.97(b).

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 A statement pursuant to 37 C.F.R. §1.97(e) or

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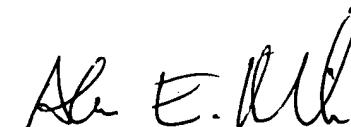
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If there are any additional charges, please charge Deposit Account No. 02-2666.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP



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Dated: September 6, 2002

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Substitute for Form 1449A/PTO (Modified) (use as many sheets as necessary)		Attorney Docket No.: 05168.P007	Application Number: 09/884,741
		First Named Inventor: David Holzer	Confirmation No. 4756
		Filing Date: 06/18/2001	Group Art No. 2151
Page 1 of 2			

U.S. PATENT DOCUMENTS

Exam. Initial*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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FOREIGN PATENT DOCUMENTS

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OTHER ART - NO PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published			Translation ²	
		PCT Search Report, mailed August 2, 2002, 2 pp.				
		UNDERWOOD, Ryan, <i>To Connect and Serve, Silicon Valley upstart Embrace Networks has unveiled a system that Internet-enables any device, eliminating the need for costly 'one-off' solutions.</i> Internet On-line April 24, 2001, XP002206279 (1 p.) < http://www.embracenetworks.com/news/news_2001-04-24.html >				

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